

Terms and Conditions

Effective Date: July 19, 2025

1. Introduction

These Terms and Conditions ("Terms") govern your use of the website www.bannerpoolservice.com and the services provided by Banner Pool Service, located at 16966 McGregor Blvd, Fort Myers, FL, 33908.

By accessing or using our site or services, you agree to be bound by these Terms. If you do not agree, please do not use our services.

2. Services Offered

Banner Pool Service provides pool and spa cleaning, equipment repairs and installations, chemical sales, water testing, and other related services. Orders may be placed online, by phone, or in-store.

3. Orders and Payments

All service requests and purchases must be paid in full before or at the time of service, unless otherwise agreed in writing. Payments may be made via accepted methods as offered on our website or in-store.

4. Cancellations and Refunds

If you wish to cancel a service appointment, please notify us at least 24 hours in advance. Refunds for unused products or canceled services are subject to review and may be offered at our discretion.

5. Customer Responsibilities

Customers must ensure that service locations are safely accessible and that pets are secured. We are not responsible for delays or service issues due to unsafe or inaccessible environments.

6. Limitation of Liability

Banner Pool Service is not liable for any indirect, incidental, or consequential damages arising from the use of our services or products. We are not responsible for pre-existing conditions or misuse of pool equipment or chemicals.

7. Intellectual Property

All content on our website, including text, images, and logos, is the property of Banner Pool Service and may not be copied, reproduced, or used without permission.

8. Third-Party Services

We use third-party platforms like Wix and Google Analytics. We are not responsible for the actions or content of third-party providers.

9. Governing Law

These Terms shall be governed by and construed in accordance with the laws of the State of Florida, United States.

10. Changes to Terms

We reserve the right to update these Terms at any time. Updates will be posted on this page with a revised effective date.

11. Contact Us

If you have any questions regarding these Terms, please contact us at:

Email: info@bannerpoolservice.com

Phone: 239-472-4100

Address: 16966 McGregor Blvd, Fort Myers, FL, 33908